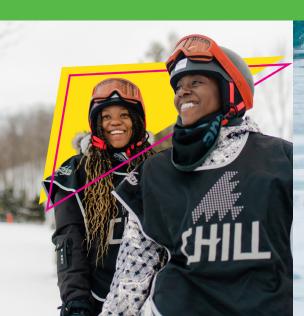




Inspiring youth to overcome challenges through boardsports





Visiting a Chill program you'll see smiles, you'll hear constant encouragement from both youth and adults, and you'll see persistence and patience personified over and over again. Through these observations it's easy to conclude that Chill's programs are impactful, even if we only consider the positive impact that new and challenging physical activities, coupled with the ability to control their own progression, facilitate for youth who often struggle with focus and action. But anecdotal evidence of impact isn't enough.

When Chill set out to revamp our evidence-based approach to evaluating impact and programming nearly four years ago we decided to take a holistic, 360-degree view of our work and results. We considered the language we used, the appropriateness of the questions we asked, and how each data point would ultimately be analyzed and acted on. We considered the perspectives that would result from the participation of all stakeholders in a Chill program and ensured that our questions would capture those unique viewpoints and outcomes. We considered research and evaluation best practices and then used that knowledge to ensure that Chill's impact data and reporting could withstand the most rigorous academic and youth development sector standards.

In this report you will see the results of our approach to program evaluation. You will see how we use our Outcomes Based Evaluation as well as structured feedback from agency leads, program mentors, and boardsport instructors to inform the effectiveness of our programs and prove participant impact. You'll also see impact, transformation, and progression. In the words of a Boston agency lead:

"The kids I work with are all coping with emotional and/or behavioral challenges. The Chill program is PERFECT for them because it not only provides an opportunity to learn a new skill, giving them a sense of mastery (vital to a developing child) but also confidence. It gets them physically moving and using their bodies- exercise is the best stress-reliever and serves to help kids stay regulated emotionally. They also get to work on social skills and relationship building with peers and safe, reliable adults.



## A LETTER FROM OUR EXECUTIVE DIRECTOR

They get to practice building empathy and supporting one another. They get to struggle and work hard and actually achieve something! This will be a point of reference for the rest of their lives; knowing that they worked hard to learn something new and they were successful at it. So many of my kids rarely have those opportunities. Thank you SO much!"

As we head into our 25th anniversary, we can't help but reflect on how far we've come. Over 20,000 youth reached in more than 16 cities throughout North America, as well as programs in Japan, Europe, and Australia. Your support makes all this possible, and we couldn't do it without you. Thank you!

ALEX BORDSTEAN

Alex Bornstein, Executive Director

The Chill Foundation



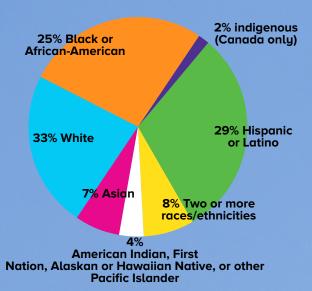
## JET VANCOUVER ALUMNI

Jet was a Chill participant in Vancouver for several years, including both snow and skate programs as well as our backcountry Explore program in British Columbia, before returning as program mentor this year now that he's no longer eligible to be a participant.

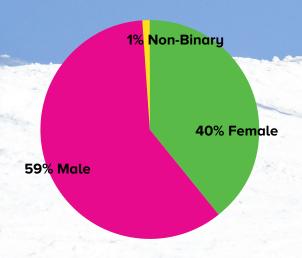
"When I first heard about Chill I was really excited because I had done a snowboarding lesson once before but didn't have the money to go again. Now coming back as a program mentor, I really enjoy teaching and watching others learn for their first time. I love helping people gear up and teaching them how to work with the equipment, whether it be screwing on bindings or making boots cooperate."

Jet's time at Chill has extended into his life beyond the program, giving him skills he's been able to utilize at his job as a lifeguard and swim instructor. "I use the speaking skills I've gained at Chill as a volunteer or Explore leader all the time." The part of Chill that sticks with him the hardest, though, are the connections he's made. "I've met so many cool people at Chill, like Mandi and Gabi (Chill program staff), or other participants like Alfred and Adola, and too many others to list. I love how everyone is so dedicated and tries their hardest."

#### YOUTH DEMOGRAPHICS



#### **GENDER BREAKDOWN**



Data is from May 1, 2018–April 30, 2019



## **74 PROGRAMS**

30 SKATE

**25 SNOW** 

7 SUP

4 SURF

4 COLLAB

4 ALPS

1860

**TOTAL YOUTH SERVED** 

355

**PROGRAM DAYS** 

214

**AGENCY PARTNERS** 

286

**PROGRAM MENTORS** 

14%

**INCREASE IN YOUTH PARTICIPANTS** 



# OUTCOMES BASED EVALUATION (OBE)

Chill's programming is based on a positive youth development (PYD) approach that is strengths-based and prepares youth to understand and promote their own positive development. Chill focuses on drawing out a youth's potential, rather than correcting or treating behaviors, providing physically and mentally challenging activities that result in immediate positive outcomes, while contributing long-term to the effectiveness of the youth's various support systems.

The OBE survey is administered to Chill youth participants during the final program week. It has been designed to lead youth to reflect on their time with Chill and to gauge the short-term effectiveness of Chill's program, including the individual youth's understanding of Chill's six core values and the perceived impact those values will have on the participant's future. The following percentages reflect the positive growth felt by Chill participants, as reported by answering the questions from the OBE

#### Life Skills | 91%

Because I attended the Chill program:

- I am better at making friends
- I make better decisions
- I am better at taking responsibility for my actions
- I am inspired to help other people

#### Positive Life Choices | 92%

Being involved in the Chill program will help me to:

- Push myself
- Say "no" to things I know are wrong
- Feel more motivated to do well in school
- I feel more motivated to be healthy and be physically active

#### Sense of Self | 93%

Attending the Chill program has helped me to:

- •Feel I have more control over things that happen to me
- Feel more confident about myself
- Feel more positive about my future
- Feel I have more control over things that happen to me

#### Program Quality | 97%

How I feel about the Chill program and Chill adults:

- Chill adults made me feel important
- Chill adults listened to what I had to say
- Chill staff expected me to try hard and do my best
- I felt safe at Chill

VANO Skate.

**SEAT** Skate,

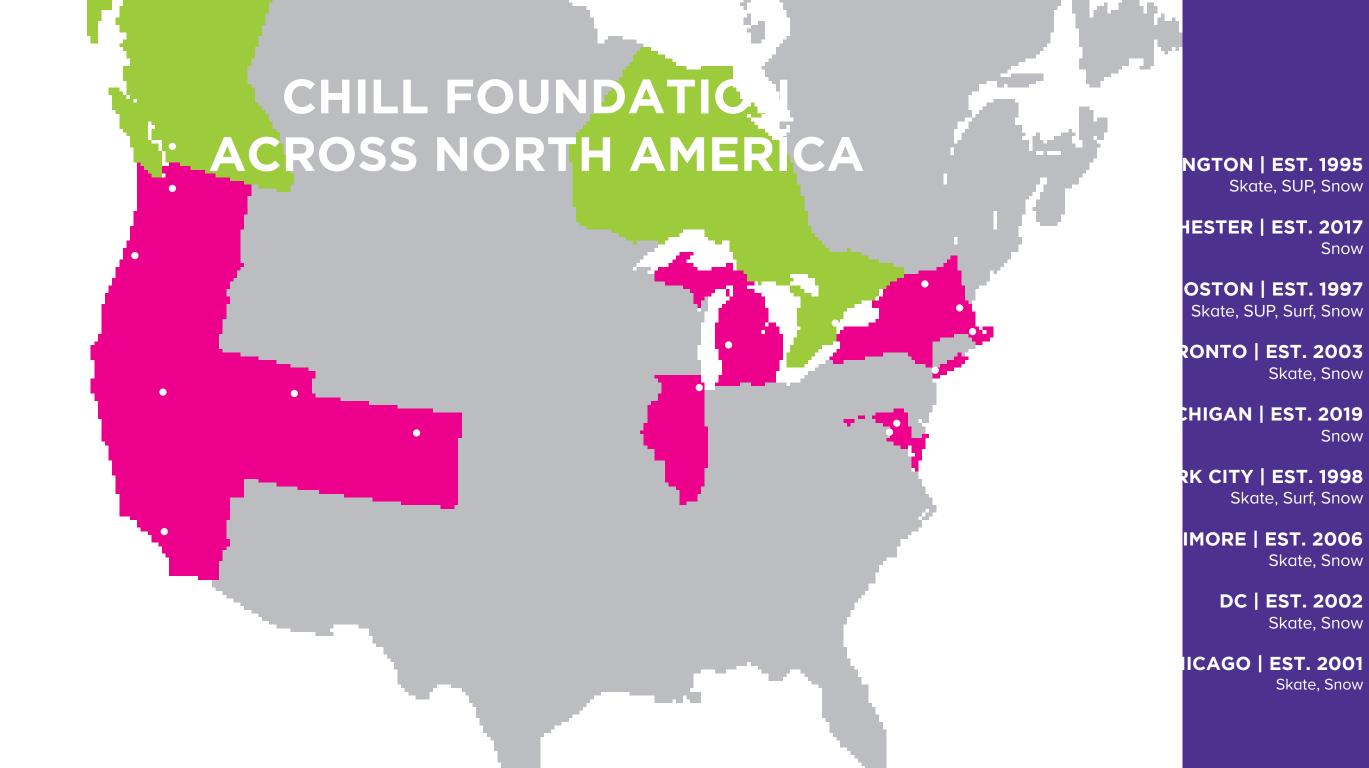
**PORT** Skate,

**SALT** Skate.

**RENC** Snow

DENV Skate,

LOS A Skate,



Snow

Snow

Skate, Snow

Skate, Snow

Skate, Snow

Skate, Snow

### **AGENCY LEAD SURVEY**

All agency partners provide leads that accompany their participants to Chill programs. Agency leads are integral to ensuring Chill participants enjoy the best possible Chill experience. The Agency Lead Survey is administered to all leads post-program to gain a unique perspective on Chill's impact on their participants.

97% Overall increase in self-esteem

97%

Increased ability to learn from their mistakes

93%

Increased ability to seek assistance from peers and adults

86%

Increased self-control (e.g. improving the ability to express emotions, wants, and needs, particularly in difficult situations)

95%

Increased ability to acknowledge and accept their own individual strengths and weaknesses

97%

Increased ability to form positive peer and adult relationships



## PAUL WOODS PROGRAM MENTOR

Paul began volunteering with the Chill snow programs in 2012 and has been bringing stoke to the slopes ever since. This fall, he brought his amazing positivity and fun to the skate program for the first time as well.

Chill Seattle Coordinator, Eli, had this to say about Paul: "He always has a smile on his face and is so willing to engage with youth. He has been working particularly with one of our new skaters Yuning and the progression she has shown working with Paul is outstanding! He really takes the time to work with her and communicate in various ways to help her out. Yuning is an English language learner and Paul has such an ease and positive way of engaging with her in a way where communication barriers do not exist. His continuous positive energy and stoke for skateboarding truly makes a difference at our Skate program."

### **DONORS**

May 1, 2018-April 30, 2019

We would like to thank the following individuals and corporate partners for their generous support over the past year. We continue to be grateful for the support shown by the communities in which we work, and our Chill family as a whole.



#### **JESSICA KAPLAN, CHILL BOARD MEMBER**

Prior to joining the board in 2018, Jessica Kaplan was no stranger to Chill. Ever since joining the Burton Snowboards family in 2001 — as a Burton sales rep in New York City —Jessica felt a connection to Chill. Fast forward to present day, after naturally progressing throughout her career as a writer, trend forecaster and business owner, Jessica wanted to pay reverence to her origins and love of snowboarding. "I'm in a place now where I have the resources to give back. It was time," she said of her interest in joining the Chill Foundation Board of Directors.

While still in the first snow season since reconnecting with Chill, Jessica has already been able to frequent the NYC program at Mountain Creek a handful of times. "The conversations and interactions with our youth in the program are a constant highlight. Getting to see, in real time, the joy in our participants is extraordinary."

Still new to the Board, Jessica has already made substantial contributions through her expertise and connections. She recently lent her marketing skills and event planning talent to Chill by organizing a fundraising party in New York City at Butterfly in SOHO, raising over \$17,000 for Chill in one evening. We're now looking forward to making this an annual event.

#### **PRIDE**

#### \$20,000+

**Burton Snowboards Boreal Mountain Resort Brighton Resort** Brooklyn Cloth Mfg. Co. Canadian Tire Jumpstart Carpenter Family Charities Toronto Copper Mountain **Cupress Mountain** Liberty Mountain Resort McInture Ski Area MLSE Foundation Mountain Creek Resort Mt. Hood Meadows Resort One Four Three Four Foundation **Powder Mountain Roxiticus Foundation Share Winter Foundation** Stevens Pass Stowe Mountain Resort Thee Mustard Seed Foundation Wachusett Mountain Ski Area

### **RESPONSIBILITY** \$10,000-\$19,999

General William Mayer Foundation, Inc. Grand Geneva Resort & Spa Highline Sports & Entertainment James & Alexandra Graves KeyBank
Kwong Lung Enterprises, Co.
OGK
OvRride, LLC
Skate Loft
Snow Valley Mountain Resort
TAG Philanthropic Foundation
TELUS Corporation
We Are Camp LLC

**Jeff & Maragret Jones** 

#### **PERSISTENCE**

\$7,500-\$9,999

Ale Solutions
Metropolitan Shuttle, Inc.
Montgomery County Recreation
Youth Development
Spruce Peak At Stowe
The Mill Foundation

#### **PATIENCE**

\$5,000-\$7,499

Antonia's Flowers, Inc.
Bank of America
Beck Family Foundation
Cross Insurance
Fudakin/Led Green Lighting
Heritage Automotive Group
Inntopia
Jason Krikorian
JB Group
JP Morgan Chase

Mike Cox
Mistler Family Foundation
Norwin S. & Elizabeth N. Bean
Foundation
PricewaterhouseCoopers, LLP
Red Bull North America
Solutions 2 GO, Inc.
W. L. Gore & Associates, Inc.
Wells Fargo
Wolf Greenfield & Sacks, P.C.
Yaletown Mini Storage

#### COURAGE

Services

Kristen O'Keefe

Laurence Serchuk

\$2,500-\$4,999

**Athletic Transportation** 

**Bolton Valley Resort** Brian VanDommelen **Burton Sportartikel GmbH** Charles River Canoe & Kayak Craia Alles Customer Portfolios, LLC Dig My Quiver Ea Shinn **Ecomarine Paddlesport** Centres Gallagher, Flynn & Company Government of Canada JaniTech Kevin Figueroa Killington/Pico Ski Resort Kunshan Light 7 Sporting Goods Co., Ltd. Left Hand Brewing Foundation Legacy Marketing Partners, Metaline Industrial Limited **New Belgium Brewing** New England Ropes New Star

Palace Group Polartec Pro-Tec Ramblin Express Ritacca Cosmetic Surgery and Medspa SkateOne Stoli Group The Vancouver Trolley Co. **Thomas Twigas** Trimboli Foundation Vans Canada Vectorply Wendy & Ted Ramsey Willis Towers Watson **XPO** Logistics

Nokian Tures

#### **RESPECT**

\$1,500-\$2,499

Adaptive Contractina, LLC All Together Skate Anti-Social Skateshop Blochaus Art Galleru Bloomax Co. Bose **BPCM** Cavalier Coach Centric Software, Inc. Chris Cunningham Christine Vesper Christopher Hamblet Ciana Citizens Bank Vermont Cooper Brothers Trucking Dan Walsh Dealer.com Deschutes Breweru, Inc. DJ Benway Elusa Walk Expeditors

Fifth Generation, Inc.

Florence & Michael New Four Horsemen Freesport Corp. Infor Janet Pink Jiauu Plastic Products Co., Ltd. John Lacu Jorge Bared Kayak Chicago Lagunitas Brewing Company Looker Data Science. Inc. McSoley McCoy & Co. Morgan Stanley Smith Barney New England Air Systems New Terrain Brewing Company Ophra Alexandra Photography Platinum Pro-Claim Restoration POS Remarketina Group, Inc. Premier Coach Co., Inc. Raymond James Right To Play SWS Board Technology Talent Skatepark Talon International, Inc. Touota Motor Sales UPS **US Outdoor Store** Valley Retreat Revelstoke Vancouver Ski & Board

Services

Vast Focus Ltd.

Yatra Brands

W Hotel Chicago

White Claw Hard Seltzer

Flatspot Longboards

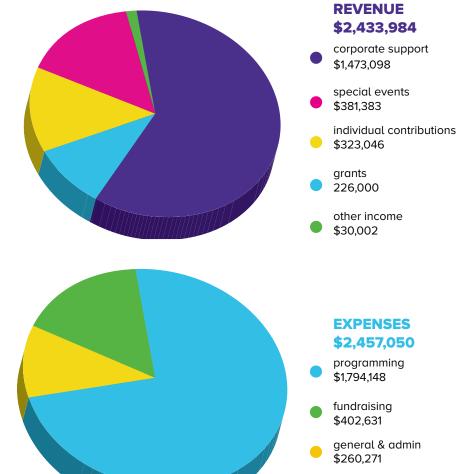
86% of all gifts were given by individuals

Over \$932,785

in-kind donations

### **FINANCIALS**

May 1, 2018-April 30, 2019



#### **BOARD OF DIRECTORS**

Donna Carpenter Chair Alex Bornstein Executive Director Andrew McConnell Treasurer Scott McArdle Secretary Henry Beck **Trevor Crist** Mary Hodorowicz Jessica Kaplan Josee Larocque Catherine Logan John de Neufville Bo Twiggs Justin Worthley Jake Burton Carpenter

Founder Emeritus



Boreal Mountain Resort and Woodward Tahoe received the 2018/2019 Chill Host Mountain Award at the NSAA conference this year! Boreal was able to cover the cost of our snow program through their Feel Good Friday fundraiser, as well as gave each of our participants season passes at the end of the six week program.

#### **SNOW PARTNERS**

Bolton Valleu Resort **Boreal Mountain Resort Brighton Resort** Copper Mountain **Cupress Mountain Resort Grand Geneva Resort** Liberty Mountain McInture Ski Area **Mount Hood Meadows** 

**Mountain Creek** 

Mountain Skills Academy & Adventures

Powder Mountain Snow Valley Stevens Pass

Stowe Mountain Resort Sugarbush Resort

**Wachusett Mountain** 

#### **SKATE PARTNERS**

All Together Skatepark Blochaus **Bucket Board** Crossroads Skatepark Flatspot Longboard Shop Freshpark

Portland Parks & Recreation Rogrockit SkateLab Skateloft

Talent Skatepark

Tofino Paddlesurf

Aloha Brothers Surf Lessons Charles River Canoe & Kayak **Ecomarine Paddlesports** Lake Champlain Community Sailing Center Levitate Oregon Surf Adventures Skudin Surf Tashii Paddle

**SURF/SUP PARTNERS** 

#### **NATIONAL & PROGRAM STAFF**

Alex Bornstein Executive Director Jeff Morton VP of Development & Marketing

Stephanie Yeatts

Director of Partnersips & Risk Management

Rosetta Weber

Director of Programs

Cara LaBountu

Director of Finance

& Operations

Frances K.G.L. MacAllister Director of Development

Lauren Madden

Marketina Manager

David Wadleigh

Marketing Coordinator

Ruan Daudelin Events Manager Elizabeth Hanrattu Grants Manager Lindsau O'Brien

Partnerships & Program Quality Manager

Josh Kidwell

Regional Coordinator/Baltimore & DC

Alistair Thompson Regional Manager Mandi Parkes

Regional Manager/Inclusion

Bailey Monty Burlington

Karlos Jeri-Wahrhaftia Boston/Manchester

Pam Miller Chicago Misty Forde Denver

Los Angeles **Alexis Trainor** New York Citu Jack Hochberg Portland Alison Cooke Dallon WIlliams Salt Lake City Eli Williams Bree Oda

Gabrielle MacDougall

Amanda Westra

West Michigan

Alex Wiktor









